GENERAL TERMS OF USE
of the
SULITEST PLATFORM

Summary

General Terms of Use of the Sulitest Platform

Forewords

Sustainability Literacy Test (hereinafter referred to as "Sulitest.org"), is a non-profit association registered in the Prefecture of Bouches-du-Rhone (France) in the form of "Association 1901 Law" bearing the No. W133022480 - Prefecture of Bouches-du-Rhône - SIREN 812 161 859.
Its head office is based in Kedge BS, Domaine de Luminy - BP 921 - 13288 Marseille - France and is represented by its President, Jean-Christophe Carteron.

The mission of Suliest.org is to measure and improve knowledge, skills and mindsets about sustainable development around the world.

In this context, the association Sulitest.org has created and disseminates a series of online tools (on its website www.sulitest.org) and makes them available to its stakeholders under certain conditions, as defined in the present document.

1. **Objective of the present document**

The present "General Terms of Use" (GTU) apply to the service providing access to this online platform and the services provided by this platform.
Any individual or company accessing these services declares to have read and accepted without reserve the terms of these "General Terms of Use". Anyone who does not understand or refuses to respect any of the clauses of these "General Terms of Use" is invited not to use the Site nor the services.
Sulitest.org reserves the right to deny access to, or exclude, without prior notice and without incurring liability, any user who does not comply with the "General Terms of Use".
Sulitest.org also reserves the right to modify the "General Terms of Use" at any time. Users who do not accept these changes will be free to unsubscribe from the Site. Otherwise, they will be considered as having accepted the new version of this document.

2. Stakeholders concerned by the "General Terms of Use"

This document only concerns entities, organizations, companies and individuals "users of the Sulitest platform".

The "users of the Sulitest platform" are of several types::

Organizations, represented by a "Focal Point" (hereinafter referred to as "Organizations"):
- **Academic institutions** (Universities and Institutions of Higher Education)
- **Non-Academic Organizations** (Enterprise or Group of Private Enterprises or Public Institution)
- **"Authorized Agents"** (consulting firm ...)
- **Networks and Professional Federations**

Candidates wishing to take the test (hereinafter referred to as 'Candidates'):
- Candidates who are dependent on one of the organizations described above (employees of companies, university students ...)
- Individual Candidates

The Organizations are represented by a "Focal Point", the person who has registered this Organization on the site, and serving as a privileged point of contact with the Sulitest.org association.

Each "Focal Point" can designate one or more "Examiner" within his Organization, in order to create and manage test sessions (definition of the test structure, date, duration, participants ...)

NB: Researchers working on test data, as well as contributors proposing questions to the community or participating in their translation, are subject to separate access conditions.

3. Main characteristics of the services offered

The main services offered by the platform www.sulitest.org via the association Sulitest.org are:
- The provision of a platform for organizations accessible on the internet, allowing to manage and use within their entity the various functionalities and services developed by Sulitest
- The availability of individual sessions for the Candidates of these different elements, and access to the answers and to different sources of literatures explaining the answers

The different functionalities accessible through the platform are:
- "**Quiz**" mode: a group game, to animate events
- "**Explorer**" mode, to organize online MCQ sessions for initiation and awareness on Sustainable Development
- "**Learning**" mode (or "**Test**") mode, allowing to organize online MCQ sessions on the different areas of Sustainable Development, and to deepen one's knowledge through modules of international, local or specific questions created for an organization (session in unlimited time, without constraint on access to resources to answer questions)
- "**Exam**" mode (also called "**Certificate**"), to allow all candidates to assess their knowledge through a session in limited time, with a commitment not to appeal to resources to answer questions. Certificate allows to value the knowledge gained by each candidate.

Some of these services are made available free of charge by the platform, others are accessible via an annual subscription, or through the acquisition of user licenses, or via the acquisition of a "Premium Access", under condition of payment of a specific annual subscription.

"Premium" access allows organizations
- to customize the test, including the ability to create a module of questions specific to their environment,
- to access the "Quiz",
- and - for non-academic organizations only - to use and to customize the "Explorer" mode.

The availability of these different services depend on the profile of the Organization that wishes to benefit from them, or the profile of the Candidate.

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Composition of the "TEST" sessions:

Sulitest sessions in "Learning" mode consist of different modules in which questions are drawn.

- **The base module of the Test** ("CORE - International", 30 to 45minutes), composed of 30 questions from a body of international questions, created by a committee of experts on Sustainable Development. This module is the only mandatory module, and the process is the same for all users anywhere in the World.

- The examiners, in charge of scheduling Test sessions within an organization, can also complete their sessions by adding to this first module a module of local or regional questions ("**Specialized Module**"). These regional modules of the Test (20 to 30 minutes, optional), consist of 20 questions from a set of questions related to local or regional issues of sustainable development. These modules are optional and depend on the region or country in which the session is organized and the language chosen for the Test.

- Finally, examiners whose organizations have subscribed a "Premium" access can create and add modules of questions related to the specific issues of their own organization or sector of activity ("**Customized Module**"). These specific "Customized" modules (15 to 20 minutes), are developed by these organizations, and composed of questions relating to their strategy and their own issues or initiatives in the field of sustainable development. Sulitest having no visibility on the content of these modules can in no way be held responsible for their content.

For research purposes, a short optional **socio-demographic survey** and a survey on education for sustainable development for students ("survey") are proposed at the end of the session. The collection of these data, which will be anonymized, is intended for researchers working on issues related to sustainable development.

Access to the Test is free for academic organizations, and free of charge up to 500 candidates per year for non-academic organizations.

Composition of the "QUIZ" sessions:

The Quiz is a real-time animation tool, allowing to organize a game between teams, based on a corpus of 10 questions. The organizer can register teams of candidates, and make them play to answer questions about Sustainable Development, and indicate the team that has given the most expected answers.

The quiz is based on a corpus of 10 questions, from a module of 10 international questions or 10 local questions, and can be used without limitation of number of sessions.

The Quiz is included in the "Premium" subscription, or available separately (through an annual subscription).

Composition of the "EXPLORER" sessions:

The "Explorer" mode allows one to organize online MCQ sessions, for initiation or awareness purposes. The organizer can register candidates and schedule a session to pass these questions.

The "Explorer" mode is based on one to two corpuses of 10 questions, from a module of international questions or national / local issues, or questions specific to the Organization. These modules are specific to the "Explorer" mode. This mode can be used within the limit of 500 candidates per year (cumulated with the "Test") for Non Academic Organizations.

This mode is not accessible to Academic Organizations.

It is accessible to Non-Academic Organizations only through the "Premium" subscription.

Composition of the Certificate sessions:

Sessions in "Certificate" mode are based on a body of 30 international questions, created by an expert committee on Sustainable Development. "Certificate" sessions are limited time sessions, with the commitment not to use any documentary resource to answer questions.

This mode is accessible through the payment by the Organization of a fee for each Candidate of the Organization willing to take this Sulitest Certificate session.

4. Conditions of access to the services of the Sulitest platform

The conditions of access to the various services of the platform www.sulitest.org depend on the different modes of the Sulitest and the profile of the Organization that wishes to benefit from it.

The different modes of access to the Sulitest services:

"*Standard*" Access:

Organizations can obtain from the Sulitest.org association the rights of use of the platform, in order to organize Sulitest sessions.

This "standard" type of access entitles the organization representatives (the "Focal Point" of the Organization, or one of the "Examiners" that he/her has designated):

- To access the platform and to configure and schedule non-personalized test sessions (e.g. including the "Core International" module and possibly one of the regional "specialized module") for the Organization's Member Candidates, without limiting the number of Test sessions organized.
- To provide access to the Test Sessions scheduled by the Organization's to the Organization's Member Candidates. The access rights of Candidates depend on the profile of the Organization to which they belong, and can be invoiced according to the rate defined by Sulitest.org. The access rights acquired by the Organizations for their Candidates are valid for two years from the date of purchase.

"*Premium*" Access :

Organizations can also subscribe from the Sulitest.org association a right of access called "Premium Access". This right of access is valid for one year, and renewable by tacit agreement, except written denunciation formulated by one of the Parties two (2) months before the anniversary date.

This "Premium" type of access entitles the organization representatives (the "Focal Point" of the Organization, or one of the "Examiners" that he/her has designated):

- To access the platform and to configure and schedule non-personalized Sulitest sessions (e.g. including the "Core International" module and possibly one of the regional "specialized module" and/or one of the modules personalized by the Organization) for the Organization's Member Candidates, without limiting the number of Test sessions organized.
- To create up to 30 customized modules, each containing up to 50 questions, specific to their organization. For instance, an organization could create a module specific to a function (purchasing, production, sales…) or taking over certain points of its CSR policy.

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> These modules are, however, reserved for the Organization concerned, and may not be transferred or resold, or be part of a service offered by this Organization to another Organization.

- To customize the Test's passing environment on the part corresponding to personalized questions, including the addition of an introductory text and a logo (identical for all sessions) different from the usual Sulitest graphic chart.
- To access the "Quiz" mode
- To access the "Explorer" mode (available for Non-Academic Organizations only).
- To provide access to Sulitest Sessions scheduled by the Organization's to the Organization's Member Candidates. The access rights of Candidates depend on the profile of the Organization to which they belong, and can be invoiced according to the rate defined by Sulitest.org. The access rights acquired by the Organizations for their Candidates are valid for two years from the date of purchase

Limitation of the number of tests (Test or Explorer):

Candidates' access to Sulitest sessions programmed by their Organization is free of charge:

- Unlimited number for Academic Organizations
- Limited to 500 free accesses per year (Test or Explorer) for Non-Academic Organizations. In case of need, a Non-Academic Organization may also acquire additional individual access rights (unitary or "package"). These access rights are valid for two years from the date of purchase.

***"Unlimited Premium"* access:**

The "Unlimited Premium Access" option allows Non-Academic Organizations, in addition to the "Premium" access features described above, to schedule Sulitest sessions without any limit in terms of number of candidates, to all the candidates belonging to their Organization, as well as to up to 200 people outside of their Organization (suppliers, partners ...).

As for "Premium" access, this right of access is valid for one year, and renewable by tacit renewal unless written denunciation formulated by one of the Parties two (2) months before the anniversary date.

The list price of these different access rights depends on the profile of the Organization considered (Academic, Non-Academic, Network ...) and its size (number of employees or number of students).

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Access to the Test according to the Organizations' profiles

Academic Institutions:
- Academic Institutions registered on the Sulitest platform have free access to the www.sulitest.org platform after validation of their status by the Sulitest.org association.
- After having designated their "Focal Point", they also have free access to the platform for all their students.
- They can also purchase a "Premium Access" for an annual fee, giving access to the customization features described above.
- In the latter case, it is recalled that the access made available to the Academic Organizations can only be used to create internal modules (for their students), and cannot under any circumstances be the subject of a transfer or resale, or be part of a service offered by this Academic Institution to another Organization (Academic or non-Academic). In this case, the Organization must subscribe to an "Authorized Agent" access.
- The "Premium Access" fee depends on the size of the Organization considered

Non-Academic Organizations:
- Non-Academic Organizations must purchase an individual access fee for each candidate taking the Test, beyond 500 test passes per year.
- They can acquire a "Premium Access" for an annual amount, entitling to the customization features described above. In this case, the 500 free passes per year can be shared on Test or Explorer sessions.
- They can also acquire the option "Unlimited Premium Access", in order to have unlimited access for all Candidates dependent on this Organization.
- The annual fee for "Premium access" depends on the size of the Organization considered

Networks and Professional Federations:
- Networks and Professional Federations must purchase an individual access fee for each candidate taking the Test, beyond 500 test passes per year.
- They can acquire a "Premium Access" for an annual amount, entitling to the customization features described above. In this case, the 500 free passes per year can be shared on Test or Explorer sessions.
- They can also acquire the option "Unlimited Premium Access", in order to have unlimited access for all Candidates dependent on this network.

"Authorized Agents":
- "Authorized Agents" are companies (consulting firms, independent consultants, etc.) that can organize Sulitest sessions for their own customers, and possibly create modules specific to these customers.
- To obtain the status of "Authorized Agent", they must purchase a specific annual subscription.

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5. Pricing

The rates indicated below are those valid as of September 1st, 2017, and VAT excluded. The various access rights are acquired directly on the site www.sulitest.org or by sending a request at contact@sulitest.org

Summary of Offers and Price List (VAT excluded)
September 2017

SULITEST Summary of Offers and Price List (VAT excluded) September 2017	Universities Higher Education Institutions		Enterprises Organizations Institutions		Networks & Professional Associations	
	Classic	Premium Access	Classic	Premium Access	Classic	Premium Access
The Test International Module Local Module (optional)	Free	**Customized Modules** Ability to create specific modules and organize customized sessions	Free* * up to 500 accesses per year per company, available per access pack thereafter	**Customized Modules** Ability to create specific modules and organize customized sessions	Free* * up to 500 accesses per year per company, available per access pack thereafter	**Customized Modules** Ability to create specific modules and organize customized sessions
The Quiz Selection of 10 questions from Discovery modules	**2 k€** VAT excluded per year and per institution	**Included** with Premium Access Possibility to add customized modules	**2 k€** VAT excluded per year and per enterprise	**Included** with Premium Access Possibility to add customized modules	**2 k€** VAT excluded per year and per network	**Included** with Premium Access Possibility to add customized modules
Discovery Selection of 10 questions from Discovery modules	Not Available separately	**Included** with Premium Access Possibility to add customized modules	Not Available separately	**Included** with Premium Access Possibility to add customized modules	Not Available separately	**Included** with Premium Access Possibility to add customized modules
Premium Access	N/A	**1 to 6 k€** VAT excluded per year and per institution, depending on entity size	N/A	**1 to 10 k€** VAT excluded per year and per enterprise, depending on entity size	N/A	**10 k€** VAT excluded per year and per network
The Certificate	30€/Certificate taken VAT excluded * * up to 500 Certificates taken per year and per institution, 20 € thereafter		30€/Certificate taken VAT excluded * * up to 500 Certificates taken per year and per enterprise, 20 € thereafter		30€/Certificate taken VAT excluded * * up to 500 Certificates taken per year and per network, 20 € thereafter	

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"Premium" Access for Universities & Higher Education Institutions

Institution.... ....1 000 €/year*
of less than 1000 students

Institution..3 000 €/year*
of more than 1000 students

Network or Group of .... 6 000 €/year*
Universities of HEI

"Premium" Access for Enterprises, NGOs & Institutions

VSB...1 000 €/year*
Organization of less than 10 employees

SMB...… 3 000 €/year*
Organization between10 and 249 employees

Enterprise .... 6 000 €/year*
Organization between 250 and 5 000 employees

Large enterprise or Group.............. 10 000 €/year*
Over 5 000 employees

*** 30% Reduction for NGOs on Premium Access*

Packs of additional Tests beyond 500 tests/enterprise/year

Pack 100 ....…..….……................. 2 500 €*
Pack of 100 additional tests

Pack 500 ....……...............10 000 €*
Pack of 500 additional tests

Pack 1000 ....……....15 000 €*
Pack of 1 000 additional tests

Unlimited..............….…….............. 20 000 €/year*
Unlimited amount of tests, annual fee

Design Services
Assistance to Module design.................. Rates on request
Assistance in designing questions for a customized module, via our network of partners

Integration Services
Integration .... 500 €/ module
Integration of your questions in a customized module

* All prices are VAT excluded

NB: for "Authorized Agents", please contact directly the Sulitest.org association (contact@sulitest.org).

6. Registration

In order to access the services offered by the Sulitest Platform, users must create an account with their name, a valid e-mail address and a password. Users agree to provide real and up-to-date information, and to take the necessary steps to keep strictly confidential their username and password. In case of loss or theft of their username and password, or if encountering a fraudulent use of their account, users undertake to inform Sulitest.org without delay by any suitable means (email, mail).

Sulitest guarantees the confidentiality and security of personal information provided by users of the Site in accordance with its Privacy Policy.

7. Rules of conduct

Users of the Sulitest platform are responsible for the use they make of the site, and acknowledge to use it in accordance with these Terms of Use.

Sulitest.org recalls that any act of cybercrime is strictly prohibited: namely offenses against the confidentiality, the integrity and the availability of access, contents / data and computer systems of the www.sulitest.org platform, without this list being exhaustive.

Users of the site thus undertake to respect the rules of computer ethics and in particular not to intentionally carry out operations that could result in (this list is not exhaustive):

- impersonate others;
- Appropriate the password of another user;
- Modify or destroy information that does not belong to you;
- Access information belonging to other users without their permission;
- Log in or attempt to log into an account without authorization;
- Let someone use your username and / or password;
- Divert one of the features of the site www.sulitest.org from its normal use;
- Damage, decommission, overload or damage the server or the network.

Users further undertake not to attempt to gain unauthorized access to the Sulitest platform, to collect without authorization information stored on the site, servers or associated computers by any means not intentionally made available by the website.

Users of the Sulitest test are also committed to:

- Do not cheat to improve their results;
- Do not improve or degrade the results of others;
- Do not publish answers to exercises used as a way of evaluating learners
- Do not transfer or resell any rights of use of the Sulitest platform outside the limits of their organization

In the event of a breach by one user of the aforementioned rules, sulitest.org reserves the right to block access to all or part of the services of the sulitest platform, temporarily or permanently, without any compensation nore notification to the user.

8. Field of application

The General Conditions of Use constitute the contractual document opposable to the parties, to the exclusion of all other documents, prospectuses, catalogs or photographs of the products or services, which have only an indicative value.

9. Availability and opposability

The General Conditions of Use are made available to users on the website of the Sulitest.org association, where they are directly available. The General Conditions of Use are binding on the Customer who acknowledges having read and accepted them before using the services offered by the Sulitest platform, or placing an order for these services.

10. Modification

Sulitest.org reserves the right to modify its General Conditions of Use at any time.
In case of modification of these General Conditions of Use, the applicable terms of use will be those in force on the date of the order of one of the www.sulitest.org platform services, a copy dated day may be surrendered to the Client upon request.

11. Partial invalidity of the clauses of the General Conditions of Use

The declaration of nullity of one of the clauses of this contract following a change of legislation, regulation or by a decision of justice, could in no way affect the validity and the respect of the present General Conditions of Use.
The temporary or permanent suspension of one or more clauses of the General Conditions of Use by the association Sulitest.org cannot be worth renunciation on its part to the other clauses of the General Conditions of Use which continue to produce their effects.

12. Change in selling price

The Sulitest.org association reserves the right to modify the rates of the services offered on the sulitest platform at any time, while guaranteeing the Customer the application of the tariff in force on the day of his/her order.

13. Invoicing

An invoice is issued for each order made on the Sulitest platform.

14. Terms and method of payment

Payment is due in full after confirmation of the order. Payment is made exclusively using the secure payment solution available on the Sulitest platform.

15. Contract

The sales contract is formed at the time of confirmation of payment by the Customer..

16. Right of withdrawal

The buyer has a period of fourteen days to exercise his right of withdrawal, without having to justify his decision. The period mentioned above runs from the day of the order validated by the buyer.

17. Archiving and proof

The archiving of communications, purchase orders and invoices is made on a reliable and durable support so as to constitute a copy in accordance with Article 1348 of the Civil Code.
These communications, purchase orders and invoices can be produced as proof of the contract.

18. Confidentiality

Sulitest.org guarantees the confidentiality of the data transmitted after entering the password.
The user is held responsible for the use of his password, to ensure its conservation as well as its confidentiality.

19. Governing Law, Jurisdiction

The General Conditions of Use are governed by French law. Any dispute to which the general conditions of sale could give rise will be brought before the competent courts in application of the rules of common law.